



## Transform Your Residents' Experience with HiCare

Elevate the quality of care in your retirement home with HiCare's exceptional services. Our tailored solutions enhance resident satisfaction and promote well-being, making a positive impact in your community.

### Partner with HiCare Today!

Offer your residents the compassionate and comprehensive support they deserve. Let us work together to provide personalized care plans, health and wellness services, and seamless everyday support.

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## Welcome to the Future of Home Care

At HiCare, we believe everyone deserves to live a full and vibrant life, regardless of age or circumstance. We're not just another home care agency – we're redefining what it means to age well, feel supported, and thrive within your community. Our care goes beyond the expected, addressing physical, emotional, and social well-being. Each person is treated as unique, with personalized care plans that enhance independence and quality of life. Our diverse team of compassionate caregivers ensures everyone feels seen, heard, and respected. This is the HiCare difference – building a brighter, healthier tomorrow.

## Our Vision

To lead the way in home care by revolutionizing the industry with a focus on diversity, inclusivity, and holistic health, empowering individuals and communities to reach their fullest potential in Canada and beyond.

## Our Mission

HiCare aims to set new standards in home care by delivering exceptional, personalized services with a focus on human connection, respect, and empathy. We invest in continuous training for our healthcare workers to ensure top-quality care. Our commitment to compassion and inclusion fosters a safe, empowering environment for clients and caregivers alike.

## OUR SERVICE



### Holistic Harmony Program

Our exclusive program integrates physical, emotional, and social wellness for a truly fulfilling life. Enjoy comprehensive activities, mindfulness practices, and stress management techniques tailored to your needs.



### HiCare Essential Wellness

We provide daily living assistance, housekeeping, medication management, and transportation, so you can focus on what matters. We also offer physiotherapy and Healthy Horizons Workshops for continued well-being and vitality.



### Renew & Recharge (Respite Care)

We provide flexible respite care for family caregivers, offering much-needed breaks while ensuring their loved ones receive compassionate attention. Our restorative aromatherapy and massage therapy sessions enhance relaxation and promote a sense of calm.



### Memory Care & Cognitive Enrichment

Our dementia care program offers a supportive environment with cognitive activities and therapies like music and art, enhancing well-being.



### Revive & Thrive (Post-Hospital Care)

Transition home with confidence with our specialized post-hospital care program. We provide expert nursing care, revitalizing physiotherapy, and personalized nutrition guidance for a smooth and healthy recovery.



### HiCare Concierge Care Plus

Experience the ultimate in personalized care with our premium concierge service. Benefit from a dedicated care team, 24/7 RN availability, and seamless coordination of external services, giving you peace of mind and unparalleled support.

## Why Choose HiCare?

- **Personalized Care Plans:** Tailored services that cater to each client's unique needs, ensuring a personal touch in every aspect of care.
- **Holistic Health Approach:** Comprehensive care that integrates physical, emotional, and social well-being for total health.
- **Continuous Training & Development:** Ongoing education for caregivers to stay current with skills and cultural competencies, ensuring superior care.
- **Community Engagement Initiatives:** Active involvement in local programs to foster connections and reduce isolation, promoting a sense of belonging.

- **Innovative Therapy Options:** Creative therapies like arts and crafts, music, and pet therapy to boost emotional well-being and social interaction.
- **24/7 Support:** Constant availability to address any needs or concerns, ensuring round-the-clock care and support.
- **Inclusive Care Environment:** A focus on diversity and inclusivity, ensuring all individuals feel respected, valued, and understood.